

## Technical Communication Across Industries

### Panelist Bios



**Noel Atzmilller** has a 35-year technical communication career that includes work in petroleum refining, computer hardware, network OS, and oil/gas equipment manufacturing. Noel is currently the Manager of Technical Publications at Baker Hughes, a GE Company (BHGE), where he assists staff in the production of technical papers for oil/gas conferences. He has led more than 50 technical writing training sessions in the last 5 years to BHGE staff in eight countries.



**Erika Frensley** is a technical writer with 26 years of experience in the medical, oil/gas, software and real estate arenas. She is currently a Senior Technical Writer at Black Knight Financial Services/RealEC Technologies, a real estate software firm. She is also the sole proprietor of FrensleyDocs, concentrating on ebook conversions and web writing. She has been a member of the STC for more than 20 years and serves as the President of the STC Houston chapter.



**Katherine Kim** began her career by writing curriculum for middle and high school students, and then transitioned to technical writing for energy companies. She has worked on key documentation for about a dozen clients in the oil and gas industry. Her focus is now on capturing work processes within companies and editing articles for publication in scientific journals.



**Kimberly Mankiewicz** received her PhD in Biochemistry and Biophysics in 2008. While science is her passion, she discovered that active lab research is not, so now she dedicates her time to communicating science in the Ruiz Department of Ophthalmology and Visual Science at UT Health. As a medical editor, she helps the faculty with manuscripts, grants, presentations, posters, book chapters, lay writing, and figure design and drawing.



**Cindy Pao** is a senior technical writer who is currently working in the oilfield services industry on user documentation for complex field software. During her long career, she has also written policies and procedures for a county health agency and has managed the policy and procedure lifecycle at another company. Cindy is heavily involved with the STC.