

Technical Communication across Industries

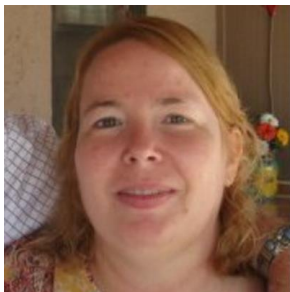
Panelist Bios



[Bea Amaya](#) has an unusual breadth of experience because she moved from a blue-collar field technician to a white-collar technologist. She uses her knowledge of the field to design tools (databases, spreadsheets, automated documents) to benefit those who will use them. Her PhD is in Technical Communications and Rhetoric, and she teaches Technical Communications at the University of Houston in the College of Technology.



[Noel Atzmilller](#) has a 34-year technical communication career that includes work in petroleum refining, computer hardware, network OS, and oil/gas equipment manufacturing. Noel is currently the Manager of Technical Publications at Baker Hughes, where he assists staff in the production of technical papers for oil/gas conferences. He has led more than 40 technical writing training sessions in the last five years to Baker Hughes staff in eight countries.



[Erika Frensley](#) is a technical writer with 25 years' experience in the medical, oil and gas, software, and real estate arenas. She is currently a Senior Technical Writer at Black Knight Financial Services/RealEC Technologies, a real estate software firm. Also, she is the sole proprietor of FrensleyDocs, concentrating on ebook conversions and web writing. She has been a member of STC for over 20 years and serves as the president of the STC Houston chapter.



[Katherine Kim](#) began her career by writing curriculum for middle and high school students, then transitioned to technical writing for energy companies. She has worked on key documentation for about a dozen clients in the oil and gas industry. Her focus is now on capturing work processes within companies and editing articles for publication in scientific journals.



[Kimberly Mankiewicz](#) received her PhD in Biochemistry and Biophysics in 2008. While science is her passion, she discovered that active lab research is not, so now she dedicates her time to communicating science in the Ruiz Department of Ophthalmology and Visual Science at UT Health. As a medical editor, she helps the faculty with manuscripts, grants, presentations, posters, book chapters, lay writing, and figure design and drawing.